



PARACHUTE REPACK & REPAIR INFORMATION

REPACKS

- Cost:
 - Strong Enterprises’ parachutes = \$65.00 USD
 - Other manufacturers’ parachutes = \$70.00 USD
 - The extra cost accommodates time required to research service bulletins, manuals, etc.
 - Rush Charge = \$20. An appointment is not required, but recommended
- Turn-Around Time:
 - 3-5 business days (assuming no repairs are required)
 - Strong works four ten-hour days and is closed on Fridays. Regular business hours are 8:00 AM – 5:00 PM Eastern Time.
- Shipping Instructions:
 - Pack your parachute in a sturdy box
 - Please include a note inside the box (or use our [Repair Return Form](#)):
 - Name
 - Return Shipping Address
 - Phone number
 - Email address
 - Work to be performed (e.g. “Inspection & Repack”)
 - Multiple boxes? Please include a copy of your note/form inside each one
- Any updates required are performed at no cost
- Payment is due before the repair order ships

REPAIRS

- Each parachute received by Strong receives a complete inspection by our Rigging Staff
- Should your parachute require repairs, we will email you an itemized Repair Estimate for your approval
- Work will not begin until approved
- Turn-around time for repairs depends upon 1) the nature of the work to be performed and 2) the current in-house repair workload
- Payment is due before the repair order ships